

Download key and updates

Media Organizer is a commercial extension. After the installation it works completely — even without a key. The download key is needed for **updates** only.

Without a key entered, Media Organizer keeps running unchanged. It is merely that no updates are offered.

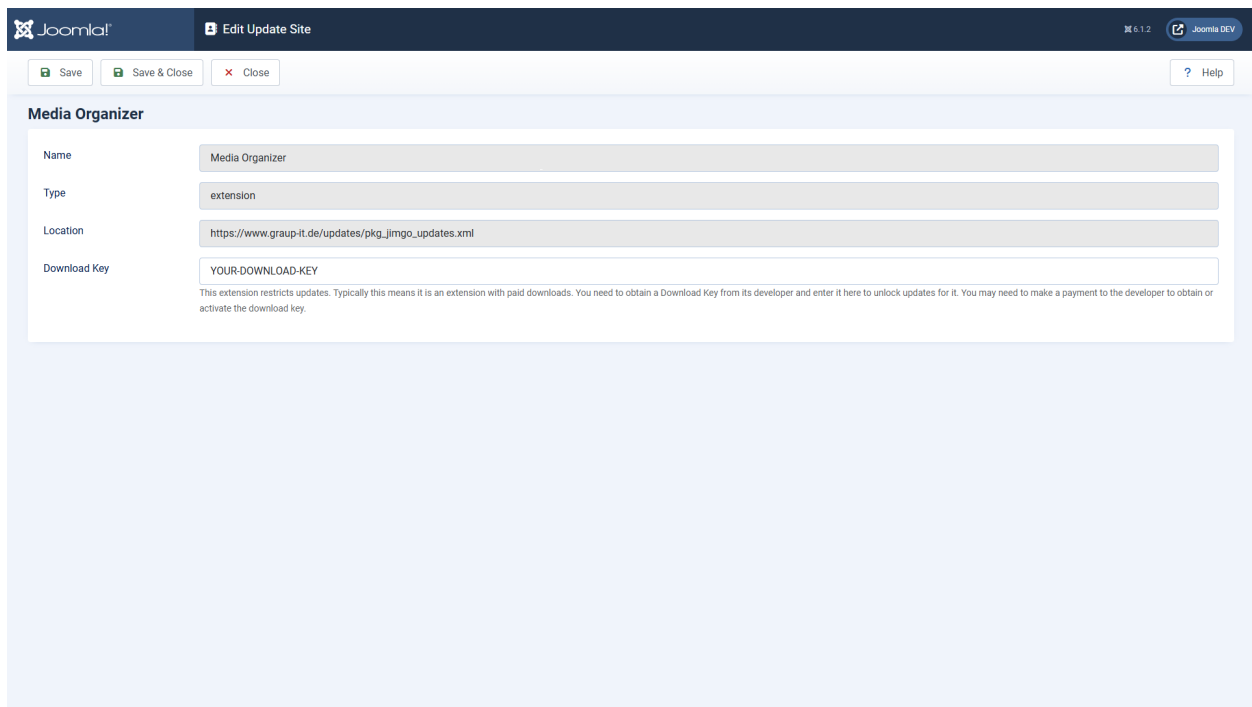
1. Create the key

Log in to your account on graup-it.de. There you find your personal download key.

The key belongs to your subscription. Treat it like a password: whoever has it can download your updates. Do not pass it on and do not publish it in screenshots or support requests.

2. Enter the key in Joomla

1. Open **System** → **Update** → **Update Sites**.
2. Find the entry **Media Organizer**.
3. Enter the key into the field **Download Key** and save.



The screenshot shows the Joomla! administration interface for editing an update site. The top bar includes the Joomla! logo, 'Edit Update Site', and version information (J! 6.1.2, Joomla DEV). Below the top bar are buttons for 'Save', 'Save & Close', 'Close', and 'Help'. The main content area is titled 'Media Organizer' and contains a form with the following fields:

- Name:** Media Organizer
- Type:** extension
- Location:** https://www.graup-it.de/updates/pkg_jimgo_updates.xml
- Download Key:** YOUR-DOWNLOAD-KEY

Below the 'Download Key' field, a note reads: 'This extension restricts updates. Typically this means it is an extension with paid downloads. You need to obtain a Download Key from its developer and enter it here to unlock updates for it. You may need to make a payment to the developer to obtain or activate the download key.'

The update site of Media Organizer with the download key stored. As long as no key is there, Joomla reports "the download key is missing".

3. Updating

From now on Media Organizer appears like any other extension under **System → Update → Extensions**. Select the entry and click **Update** — Joomla downloads the package and installs it.

While downloading, Joomla verifies a **SHA-256 checksum** of the package. If it does not match the one stored on the update server, the installation stops instead of installing a possibly damaged or manipulated package.

When no update is offered

Observation	Cause and remedy
"The download key is missing"	The key is not stored (or not at this update site). See step 2.
Media Organizer does not appear in the update list at all	Click Check for Updates . Joomla caches results; only then is it asked again.

Observation	Cause and remedy
The update appears but stops with "checksum verification failed"	The downloaded package does not match the stored checksum. Try again; if the error persists, contact support — do not install anything manually past Joomla in that case.
"Update site not reachable"	Your server cannot reach the update server. Check outgoing HTTPS connections and any firewall.

Where to go from here

- [Quick start: the first scan](#)

Applies to version 1.2.0.

[Deutsche Fassung](#)

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